

ONE YEAR WARRANTY SERVICE REQUEST



*The sound choice in
home ownership since 1980!*

Mail to: P.O. Box 73790, Puyallup, WA 98373
 Phone: (253) 200-2127 • Fax (253) 539-3607
 Email: customercare@soundbuilthomes.com

Congratulations on your upcoming 1-year anniversary of your Soundbuilt home purchase! We hope you have enjoyed the experience to date.

As you recall during your Soundbuilt new home orientation, with the exception of specified emergencies, all warranty requests must be in writing. Per the terms of the warranty, any warranted items you would like us to inspect and address must be submitted before the actual 1-year mark occurs. (Warranty requests received after 12 months of your closing will not be valid.)

Please re-review your “2-10 Warranty” to be sure items requested fall under the warranty provisions. Then complete this form using as much detail as possible. Send the completed form either by mail, fax or email to us at the address above. Upon receipt of your request, we will contact you to schedule a “one-year warranty service evaluation” to review the items noted, and schedule warranted repairs as needed. Service hours are 8:00 a.m. to 3:00 p.m., Monday through Friday. It is important that we have access to your home and an adult is present at the time of repair(s) in order to fulfill your warranty request(s).

Thank you for being a Soundbuilt customer. We look forward to serving you!

Name: _____

Today’s Date: _____

Address: _____

Closing Date: _____

Phone: _____
(please provide the best phone number to reach you)

Email: _____

SERVICE REQUESTED	(Please be specific)	LOCATION

 Homeowner Signature

 Soundbuilt Representative